

Quality statement

Quality management

McCarthy Marland is committed to providing high quality services and products, effective project management and outstanding customer service.

The proposed waste management services will be delivered to meet and where appropriate exceed the tender specifications. This includes ensuring that we meet and exceed all relevant industry-specific regulations or standards.

McCarthy Marland operates a quality management system (QMS) to ensure that we deliver consistent high quality. Details of our quality management processes and procedures are available on request. Alex Marland (Director) will take responsibility for ensuring effective quality management throughout the company - more details are given under 'Key personnel' below.

Health, safety and security

McCarthy Marland recognises the importance of health, safety and security throughout all of our services.

The company's health and safety policy sets out our commitment and outlines our approach to effective health and safety management. Our processes and procedures are designed not simply to meet legal requirements but to effectively deliver a healthy, safe and secure working environment for our employees and everyone else who might be affected by our work. Our waste management services have been designed to meet all relevant safety and security standards.

A copy of our health and safety policy is available on request.

McCarthy Marland has employer's liability of £10 million and public & products liability insurance of £5 million each. A copy of our insurance documentation is available on request.

Equality

We recognise the contribution our employees make to the success of what we do. We are committed to offering our employees fair terms and conditions, ensuring they have the skills and qualifications they need, and providing opportunities for training and development.

McCarthy Marland is an equal opportunities employer. A copy of our equal opportunities policy is available on request.

As part of our broader commitment to equal opportunities, we ensure that our services are designed to be accessible and meet all relevant industry standards.



Sustainability

McCarthy Marland understands the importance of sustainability - in design, delivery and in continuing operation, this is reflected in how we:

- Source the machinery and plant we operate
- Operate all of our plant and machinery
- Use ethical suppliers wherever possible

We have implemented an environmental management system. Details of our environmental management policy, processes and procedures are available on request. In particular, we ensure that the standard of our services meets all relevant environmental standards.

Key personnel, experience and references

Alex Marland – Financial and System Management

Alex Marland is a proactive initiative-taker who solves problems and makes things happen. A versatile and practical person who leads from the front, he has long term experience of managing people and building business systems that deliver stability and positive results.

He has developed his expertise over 20 years working at a senior level in the waste industry and has become a specialist in technology application. In that time he has also successfully lead teams in operations, sales, business development schemes, contract bid and project finance initiatives. He has confidently navigated within the complexities of EU policy, central government initiative and procurement practices, both public and private, to create value for the organisations for whom he has worked. His track record has earned him extensive business contacts and an enviable reputation within the industry.

Kevin McCarthy – Operational Management

Kevin is a practical individual with wide ranging capability across all aspects of waste management operations. He has lead extensive teams of operational staff and managed safe working practices throughout his career.

Kevin has developed his experience over 15 years of working in the waste industry and is an expert in the application of plant and machinery as well as managing teams of operational staff.